

Maggie Brazil

From: McDuffie, Hannah N. <Hannah.McDuffie@va.gov>
Sent: Monday, April 13, 2020 11:19 AM
Cc: TVH Public Affairs
Subject: Gallatin VA Clinic Temporarily Closed
Attachments: We sent you safe versions of your files; GallatinDoorSign.pdf

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Greetings from VA Tennessee Valley Healthcare System (TVHS),

This is a quick note to make you aware of an adjustment we're making in our COVID-19 response preparations. We have made the decision to close our Gallatin clinic effective 14 April until further notice. This will allow us to shift staffing to our Nashville campus, where we believe they will provide significant support in our response to COVID-19.

Most appointments are already being converted to telephone or video care. Any necessary face-to-face appointment will be moved to our International Plaza clinic in Nashville (address: 2 International Plaza, Nashville, TN 37217). There will be a sign on the door of the clinic explaining the adjustment (see attached). In addition, calls are currently going out to all Veterans enrolled in the clinic to let them know what's going on. We have also posted a notice to our [Facebook](#) page, [internet](#) page, and e-mailed Veterans who are subscribed to our e-mail list.

We know Veterans strongly value having this facility in their community, so we want to be clear that this is a temporary measure specific to the COVID-19 response. There are no plans to make any long term changes to our Gallatin clinic.

For routine appointment information, Veterans can call TVHS Central Scheduling at 615-225-3600. TVHS Public Affairs can take all other issues and questions at 615-225-2556.

Thank you for your support.

Hannah McDuffie
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